

**New Client Information Form (For Couples)**

**CLIENT #1** Last Name: \_\_\_\_\_ **CLIENT #2** Last Name: \_\_\_\_\_

First: \_\_\_\_\_ Middle: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_

Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Medications: \_\_\_\_\_ Medications: \_\_\_\_\_

Address: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

May I send mail to your home address? Yes ( ) No ( ) May I send mail to your home address? Yes ( ) No ( )

Home Phone: \_\_\_\_\_ Home Phone: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

May I phone and/or leave a message at Hm ( ) Cell ( ) May I phone and/or leave a message at Hm ( ) Cell ( )

Email: \_\_\_\_\_ Email: \_\_\_\_\_

May I contact you via email? Yes ( ) No ( ) May I contact you via email? Yes ( ) No ( )

Occupation: \_\_\_\_\_ Occupation: \_\_\_\_\_

Employer: \_\_\_\_\_ Employer: \_\_\_\_\_

Wk. Address: \_\_\_\_\_ Wk. Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Wk. Phone: \_\_\_\_\_ Wk. Phone: \_\_\_\_\_

**Person/s to be contacted in case of emergency:**

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_ Phone: \_\_\_\_\_

Method of Payment: Self: ( ) Insurance Company: \_\_\_\_\_

Previous Therapy (Dates): \_\_\_\_\_ Previous Therapist/s: \_\_\_\_\_

Would it be helpful to contact your previous therapist/s about your current concerns? Yes ( ) No ( ) Not Sure ( )

How did you learn about my practice? Name of Referring Person/s: \_\_\_\_\_

May I acknowledge the person/s who referred you? Yes ( ) No ( ) Their Phone: \_\_\_\_\_

Their Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

*Please complete both sides of this form*

**Additional Family Members**

**Relationship:**

**Age:**

**Date of Birth:**

_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

## AGREEMENT FOR SERVICE / INFORMED CONSENT

Welcome to my practice. This agreement is intended to provide you with important information about my professional services and business policies. Debra Sloss, LMFT will herein be referred to as “Therapist” and you will be referred to as “Client.” Please read this document carefully and bring any questions or concerns you have so that we can discuss those at our first meeting.

When you sign this document, it will represent an agreement between Debra Sloss, LMFT and Client(s):

\_\_\_\_\_,  
Print Client #1 Name

\_\_\_\_\_  
Print Client #2 Name

**Consent:** It is assumed that in signing this form, you are freely requesting my counseling and psychotherapy services, that you are freely participating in these services and that you are consenting to these services without undue influence or duress. If this is not the case, please clarify your needs for my services prior to signing this.

**Appointments:** Appointments are 50 minutes in length (the additional 10 minutes are used for record-keeping and treatment planning). Longer appointments are available as needed or requested. My preference is to meet with couples for 75 minutes. If you are accessing your insurance coverage, these longer appointments are often not permitted. Your appointment time is set aside specifically for your use. Because of this, it is necessary for you to make any cancellations 24 working/weekday hours in advance of your scheduled time. Missed or late-cancelled appointments without this advance notice will be billed to you in full. Please be aware that insurance companies typically do not pay for missed appointments. **Cancellation notice, or appointment change requests should be left on my voicemail at (831) 426-4800.**

**Fees:** The usual and customary fee for service is a sliding scale hourly rate for a 50 minute session or a 75 minute session. The current hourly rates can be found on my website on the Hours/Fees/Payments page ([www.debrasloss.com](http://www.debrasloss.com)). I reserve the right to periodically adjust this fee and Clients will be notified of any fee adjustment in advance. This fee may be adjusted by contract with third-party payors, or by agreement with this therapist. The agreed upon usual & customary hourly fee between Therapist and Client will be pro-rated in 15-minute increments for additional time. Current rates are listed on the therapist’s website at [www.debrasloss.com](http://www.debrasloss.com).

Other services are often provided to Clients and in doing so, I will prorate my hourly rate (in 15-minute increments) if I work for periods of less than one hour. Other services include telephone conversations with Client lasting longer than 5 minutes, report writing, reading emails, attendance at meetings with other professionals you have authorized, preparation of records or treatment summaries, or performance of any other service you have requested and I have agreed to perform. In addition, Therapist may engage in telephone contact with third parties at Client’s request.

**Payment:** Clients are expected to pay for services at the time services are rendered. Private-pay clients may pay with a credit card in advance through Paypay or my website, or pay with a check in advance. A \$15 invoicing fee will be added when clients do not pre-pay, or pay by 5 pm on the day service rendered. All invoices must be paid within 3 business days.

**Insurance:** I’m not a contracted provider for any insurance companies or managed care organizations. Upon

request, I will provide Client with a statement at the end of each month which the Client can submit to the third-party of their choice to seek reimbursement of fees already paid. If you would like me to communicate with your insurance company, I will do so with your written consent and will need to bill you for the time it takes to communicate with them on your behalf. Please keep in mind any information shared with insurance companies by you or me will become part of the insurance company files. Though all insurance companies claim to keep such information confidential, I have no control over what they do with it once it is in their system.

**Therapist Availability:** I will make efforts to return calls within 48 hours on weekdays, usually between 9-5. I generally do not return calls evenings, weekends and holidays. I cannot guarantee that calls will be returned immediately and I do not provide 24-hour crisis services. While I do provide an email and text messaging information to clients, it is understood that it is to be used for scheduling requests and non-urgent information that may be discussed at your next session. All cancellations and all requests for clinical therapeutic communication should be made via voicemail at (831) 426-4800. In the event that you are feeling unsafe or require immediate medical or psychiatric assistance, please call 988, or the Santa Cruz County Behavioral Health Center at (831) 600-2800, or go to the nearest emergency room.

**Electronic Communications:** While electronic modes of communication have become the norm in our society, many of these methods of communication are not secure enough to adequately protect your confidentiality. I use email or text communication only with your permission and solely for administrative and non-urgent purposes. Email exchanges and text messages with my office should be limited to things like setting and changing appointments, billing matters and other administrative content only. The phone and voicemail should be used for clinical content whenever possible. **So please make sure your voicemail box is set up and able to receive messages while you are in therapy with me.** I do not intentionally communicate with, or contact any of my clients through social media platforms like Twitter or Facebook.

**Diagnosis:** If a third party such as an insurance company is reimbursing you for all or part of your treatment cost, I will be required to provide a diagnosis on your receipt. Coverage is often based on the insurance company's evaluation of "medical necessity." Diagnoses are technical terms that describe the nature of your problems as well as whether they are short-term or long-term concerns. All diagnoses come from a book titled the **DSM-V**. Not all diagnoses meet "medical necessity" as defined by your insurance company and may not be a covered service under your insurance plan.

**The Therapy Process:** Psychotherapy is a joint collaborative effort between Client and Therapist. Progress and success may vary depending upon the particular problems or issue being addressed, as well as many other factors. I am committed to supporting the development of inner and outer resources to meet your therapeutic goals. I will ask you to identify specific therapy goals, and I will monitor progress on those and talk with you periodically about your progress in therapy. Psychotherapy is not like a medical doctor visit. Instead, it calls for very active effort on your part. In order for therapy to be most successful, you will have to work on things we talk about both during our sessions and in the time between them. Please discuss with me any concerns you have regarding your (or your child's) progress in therapy.

**Termination of Therapy:** Clients have the right to terminate therapy at their discretion. Whenever possible, I ask that you plan for at least one, or possibly more termination sessions to give us an opportunity to reflect on the work that has been done, to plan for supports and next steps. I also ask that you give me advanced notice (1 week is best) if you are planning to terminate therapy. If you do this, I work to insure that I am prepared to support and anchor your progress in therapy thus far and consider resources for you going forward. My Clients

continually tell me that when these closure meetings are planned, they are very helpful and worthwhile.

**Therapist Background and Qualifications:** I hold a License as a Marriage & Family Therapist (LMFT 38982) and have more than 30 years of combined experience in the counseling and education fields. As an LMFT, I am trained to work with a wide variety of issues that affect individual lives and relationships.

**Confidentiality:** The information disclosed by you is generally confidential and will not be released to any third party without your written authorization, except where required or permitted by law. Exceptions to confidentiality, include, but are not limited to, reporting child, elder and dependant adult abuse, when a Client makes a serious threat of violence towards a reasonably identifiable victim, or when a Client is dangerous to him/herself, or the person or property of another. When you are seeing me as a couple or as a family, the contacts and communications of the family members involved are assumed to be open among family members only and are otherwise confidential.

**No Secrets Policy:** In couples therapy, if you or your partner or the Therapist decides to have individual sessions as part of the couples therapy, what you say in those individual sessions will be considered to be part of the couples therapy, and can be discussed in our joint sessions. *Do not tell me anything you wish to keep secret from your partner.*

When I see Clients outside of the therapy office I make it a practice to simply nod with a slight smile in order to subtly acknowledge you while still protecting your privacy. I will not initiate conversation with you in public.

**Records and Record Keeping:** I also may take notes during sessions and will also produce other notes and records tracking the course of therapy. These notes constitute the clinical and business records, which by law, I am required to maintain. I currently utilize paper charts. Should you wish a copy of these records, such a request must be made in writing. I reserve the right, under California law, to provide you with a treatment summary in lieu of actual records and also reserve the right to refuse to produce a copy of the record under certain circumstances, but may, as requested, provide a copy for the record to another treating health care provider. I will maintain your records for ten years following termination of therapy. However, after ten years, your records will be destroyed in a manner that preserves your confidentiality.

**Professional Consultation:** Consultation is an important component of a healthy psychotherapy practice. I regularly participate in clinical, ethical and legal consultation with appropriate professionals. During such consultations, I will not reveal any personally identifying information regarding Clients unless I have specific written release to do so. Under extenuating circumstances, I may consult another medical professional with identifying information without consent if the safety and welfare of my Client, or someone else is at stake.

**Client Litigation:** This Therapist will not voluntarily participate in any litigation or custody dispute in which Clients and another individual, or entity, are involved. I will generally not provide records or testimony unless compelled to do so. Should I be subpoenaed, or ordered by a court of law, to appear as a witness in an action involving a Client, Client will reimburse me for any time spent for preparation, travel, or other time in which I make myself available for such an appearance at an hourly rate of \$250 per hour, with a 4-hour/day minimum.

**Psychotherapist-Client Privilege:** The information disclosed by you, as well as any records created, is subject to the psychotherapist-client privilege. If this Therapist received a subpoena for records, deposition testimony, or testimony in a court of law, Therapist will assert the psychotherapist-client privilege on the Client's behalf

until instructed, in writing, to do otherwise by the Client or the Client's representative. Clients should be aware that s/he/they might be waiving the psychotherapist privilege if s/he/they make her/his/their mental or emotional state an issue in a legal proceeding. Clients should address any concerns s/he/they might have regarding the psychotherapist-client privilege with her/his/their attorney.

**Good Faith Estimate:** You have the right to receive a "Good Faith Estimate" explaining how much your medical and mental health care will cost. Under the law, health care providers need to give patients who don't have insurance or who are not using insurance an estimate of the expected charges for medical services, including psychotherapy services. You can ask your health care provider, and any other provider you choose, for a Good Faith Estimate before you schedule a service. If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill. Make sure to save a copy or picture of your Good Faith Estimate. For questions or more information about your right to a Good Faith Estimate, visit [www.cms.gov/nosurprises](http://www.cms.gov/nosurprises) or call (800) 985-3059.

**NOTICE TO CLIENTS:** The Board of Behavioral Sciences receives and responds to complaints regarding services provided within the scope of practice of professional clinical counselors. You may contact the board online at [www.bbs.ca.gov](http://www.bbs.ca.gov), or by calling (916) 574-7830.



## SELF –PAY AGREEMENT

### I ATTEST THAT I ...

(check one)

- a.  do not have insurance coverage
- b.  have insurance coverage but choose not to use it, and understand that in doing so I am waiving my right to reimbursement
- c.  have insurance coverage but understand that these services are not covered by the plan.

Agreed upon hourly fee between Therapist and Client is \$ \_\_\_\_\_ per hour.

\_\_\_\_\_  
**Print Client #1 Name**

\_\_\_\_\_  
**Signature of Client #1**

\_\_\_\_\_  
**Date**

(or authorized representative)

\_\_\_\_\_  
**Print Client #2 Name**

\_\_\_\_\_  
**Signature of Client #2**

\_\_\_\_\_  
**Date**

(or authorized representative)